



Port Lincoln Foreshore Apartments

WELCOME

Dear Guest,

We wish you a very warm welcome to the Port Lincoln Foreshore Apartments, and our beautiful city. It is our pleasure to have you as our guest.

Our aim is to provide you with a comfortable base to enable you to explore the many pleasures and experiences of Port Lincoln and surrounds. This compendium has been put together to give you easy access to information, so please take some time to familiarise yourself with the services and facilities.

From our family to yours, we wish you an enjoyable stay.

Carissa Woolford, Manager

CONTENTS

YOUR APARTMENT

FACILITIES AND SERVICES

RESTAURANTS AND DINING

ACTIVITIES AND ATTRACTIONS

FIRE SAFETY AND EMERGENCY PROCEDURES

YOUR APARTMENT

AIR CONDITIONING/HEATING

The apartment has ducted air-conditioning which is controlled from the wall in the kitchen.

To turn the air-conditioner on press the orange Start/Stop button. Directly above this button is the master control button which alternates the unit between cooling and heating. To alter the temperature press Set Temp button to required level. There are four settings, auto, low, medium and high.

The bedroom ducts can be switched off and on using the switch below the panel.

Please turn air-conditioning/heating off when you leave your apartment.

ELECTRONIC EQUIPMENT

iPod Dock/AM-FM Radio has been pre-tuned to local channels for your convenience. Turn power on and select function required. The system is compatible with iPod and iPhone, and also charges when docked.

TV/DVD has been pre-tuned to local channels for your convenience. The television has a built in DVD player. To switch between functions press the Source button. The DVD function must be selected before inserting a disc. The DVD can be operated from the TV or remote.

Alarm Clock Radio has been placed by your bed for your convenience.

ELECTRONIC WINDOWS

The high windows in the second bedroom are electronic. They are operated from the small panel on the wall as you enter the room. To open, press the window number 1-4 then press OPEN. Press the STOP button when windows are open enough. To close the window press window number followed by CLOSE. This will automatically close the windows fully. Please ensure all windows are closed upon departure.

IRON AND IRONING BOARD

Located in the walk in robe in the main bedroom.

KEY SYSTEM

Please note that the doors are not self locking and the back door is locked from the outside. We have had no security problems in the past, however for your own safety please ensure you lock both doors when leaving the apartment, and at night.

If you have collected your keys from the secure coded safe downstairs, please lock both doors, and then leave keys in the apartment upon departure.

If you have collected your keys from the Port Lincoln Visitor Information Centre, please return your keys to their premises.

IMPORTANT: Please ensure that both doors to the apartment are locked before you leave.

KITCHEN FACILITIES

A full kitchen is provided for your convenience. This includes full size fridge/freezer, microwave, kettle toaster, electric frypan and crockery/cutlery/utensils.

To enable us to provide the best service possible to our guests, please advise of any breakages or damage on the feedback form to enable replacement.

NO PARTY POLICY

We remind guests that the Port Lincoln Foreshore Apartments have a strict No Party Policy. Any behaviour regarded to be disturbing the peace will result in eviction from the property.

Upon booking, a credit card pre-authorisation is required and will be used to cover incidental items including (but not limited to) breakages/damages, lost or stolen property, excessive cleaning charges above the normal level of cleaning due to the apartment being left in an unacceptable state, etc.

Should you have any disturbance from the neighbouring apartment, please contact Management immediately on 0448 790 114.

SMOKING

Please note that our premises are strictly non-smoking, with the exception of the front balcony. Please ensure that the front door is closed while smoking.

Any additional cleaning due to smoke will be charged to tenants.

SPA

The spa is located in the ensuite to the main bedroom. It takes approximately half an hour to fill and will use most of the hot water for the apartment. Fill with hot, and then add cold. Please note that the hot water heats overnight starting at 11:00pm.

WASHING MACHINE/DRYER

To turn on washing machine turn on Power button on right hand side. Select desired cycle by using program button, select water temperature, spin option and then simply press start.

To operate the dryer, select heat setting and time frame by turning the dial.

We have also placed a clothes line in the car park for your use. It is located in the back left hand corner under the carport. After use please return all pegs to the peg basket.

FACILITIES AND SERVICES

AIRPORT

The Airport is located 10km north of Port Lincoln near the town of North Shields. We suggest you allow approximately 10-15 minutes for your journey.

Port Lincoln is a comfortable 45 minute flight from Adelaide and is serviced by two airlines, Regional Express and Qantaslink.

www.rex.com.au

www.qantas.com.au

Taxis are available at the airport or telephone Lincoln City Taxis 08 8682 1222.

There are also a range of hire cars companies available in Port Lincoln, including Europcar, Budget and Avis.

www.europcar.com.au

www.avis.com.au

www.budget.com.au

CHECK OUT TIME

Our check-out time is 10am unless prior arrangements have been made. We are happy to arrange an extension for you, subject to availability. A day rate will be charged for guests departing after 10am, however a full night rate will be charged for guests departing after 6pm. Please contact Management if you wish to delay your departure or extend your stay.

CLEANING

We remind guests this is a self catering apartment. Please respect the premises and leave the property as you found it. Wash/dry and put away all dishes, and remove rubbish to the appropriate bins downstairs. Additional cleaning costs will be charged if the apartment is left in an unacceptable condition.

If you wish for your apartment to be serviced during your stay, cleaning can be arranged for a fee – please contact the Manager to arrange.

COTS

Porta-cots are available for your use for a small fee when pre-arranged. If you require a cot please contact Management.

A stroller and high chair are provided free of charge for your convenience. Please ensure they are cleaned and returned to storage upon departure.

DRY CLEANERS

There are two dry cleaners in Port Lincoln.

- Boston Bay Dry Cleaners, located on Washington Street just behind Woolworths supermarket.
- EcoClean, located on Mortlock Terrace.

EMERGENCY/USEFUL NUMBERS

A list of emergency and useful numbers is provided on the side of the fridge and at the back of this compendium for your convenience.

ENVIRONMENT

Port Lincoln Foreshore Apartments are committed to providing an environmentally friendly service. Please assist us by using only the towels you require, and by turning off all lights/power and air-conditioning/heating when you leave the apartment.

Additional rugs are located in the wardrobes for extra warmth at night.

PARKING

For your convenience there is free secure parking at the back of the building. Entrance to the car park is from the driveway to the right of the building. Each apartment is allocated one parking spot.

Please ensure any visitors use the public parking at the front of the building during business hours. After hours visitors are free to use the secure parking.

PETS

We regret, that with the exception of guide dogs, pets are not allowed on premises due to Community Plan regulations.

PUBLIC TRANSPORT

Port Lincoln has both a taxi service and a bus service, both of which can transport you and your family to various parts of the city.

Lincoln City Taxi – Phone 08 8682 1222

RUBBISH COLLECTION

There are four red lid rubbish bins, and three green lid recycling bins located at the bottom of the stairs for your use. Please ensure all rubbish is bagged and put in the correct bins upon departure.

Rubbish bins are collected every Wednesday morning. Staff will generally take bins out every Tuesday night, however over Christmas – New Year period the office is closed and tenants will need to take bins out to ensure rubbish is collected.

IMPORTANT: Please do not put rubbish in the recycling bins.

SUPERMARKETS

There are three major supermarkets in Port Lincoln, all on Liverpool Street. Coles directly behind the apartment complex, Woolworths and Foodland only a short walk away.

Porter Street Plaza is a good alternative - there is a butcher, fruit and veg, Bakers Delight and Gourmet Food store. The plaza is located on Porter Street, a 5 minute walk away (turn right at the silos on Tasman Terrace).

RESTAURANTS AND DINING

There are a number of different restaurants in and around Port Lincoln, all with a wide variety of culinary delights. We strongly suggest you make reservations in advance to avoid disappointment, particularly on weekends and during holiday season.

A few recommendations are below, or refer to the brochures and menus in your apartment.

Grand Tasman Bistro
Glo Good Living Organics - Health Food and Café
Café Del Giorno
Peacock Garden Chinese Restaurant
Ming Inn Chinese Restaurant
The Marina Hotel Bistro and Sails Restaurant
Port Lincoln Hotel and Sarins Restaurant
Pier Hotel
Café Chinos
Spicy Planet Indian Restaurant
Noodle Bento

ACTIVITIES AND ATTRACTIONS

CITY ATTRACTIONS

Take a stroll along the foreshore, enjoy the wide range of shopping options, catch a show at the Nautilus Theatre, or a movie at Flinders Theatre, take the kids to the Port Lincoln Leisure Centre, book a fishing charter, swim with the tuna, dive with the great whites, or visit one of our many local Museums, Memorials, Parks and Gardens.

DISTRICT ATTRACTIONS

Boston Island, Glen Forest Animal Park, Port Lincoln Golf Club, Koppio Smithy Museum, Lincoln and Coffin Bay National Parks, Tumby Bay, Coffin Bay, Mikkira Station and Koala Park, Mt Dutton Bay Woolshed Museum, Sleaford Bay and Sleaford Mere, Tod Reservoir Museum and Picnic Area, Whalers Way, Winter Hill Lookout.

PORT LINCOLN VISITOR INFORMATION CENTRE

You will find some brochures and flyers for various activities and tours which operate in and around Port Lincoln in your apartment. These are for your perusal, however if you wish to have your own copy or make a booking please visit the friendly staff at the Port Lincoln Visitor Information Centre – Telephone 08 8683 3544. The centre is open 7 days a week 9am to 5pm.

FIRE SAFETY AND EMERGENCY PROCEDURES

FIRE EVACUATION PROCEDURES

Port Lincoln Foreshore Apartments are fully equipped with smoke detectors, and a fire extinguisher and fire blanket are located under the sink in the kitchen.

An emergency fire evacuation plan is located on the fridge. Please familiarise yourself with the plan in the unlikely event of a fire.

Should you become aware of a fire or smell smoke please contact management and dial 000. Remain calm. If you are asked to evacuate the building and heat or smoke is evident, please stay close to the floor and crawl on your hands and knees. Exit the building via the back door and move clear of the building. Do not re-enter the building until emergency services have declared the site safe.

EMERGENCY NUMBERS

EMERGENCY	Fire Police Ambulance	000
POLICE (for assistance by Police)		13 1444
ELECTRICITY (power failures and emergencies)		131 366
MENTAL HEALTH (rural and remote 24 hours)		131 465
SA WATER (maintenance, emergencies)		1300 880 337
POISONS		131 126
STATE EMERGENCY SERVICE		1300 1300 177

USEFUL NUMBERS

METROPOLITAN FIRE SERVICE	8682 2889
BUSHFIRE INFORMATION HOTLINE	1300 362 361
PORT LINCOLN HEALTH SERVICES	
General Enquiries (9am – 5pm weekdays).....	8683 2200
Accident & Emergency	8683 2284
Maternity	8683 2003
TAXI	8682 1222